

QR-Coded Label Feature of the Mobile Field Technician Console

Overview

Print and scan QR-Coded labels from a mobile device with printer. This feature will make it even easier to save time and increase efficiency.

- Print asset management and calibration labels on demand
- Generate professional-looking labels to represent your company
- Print to any compatible label printer
- Save time by scanning the QR code from a mobile device to immediately bring up the equipment information within the Mobile Field Technician Console.

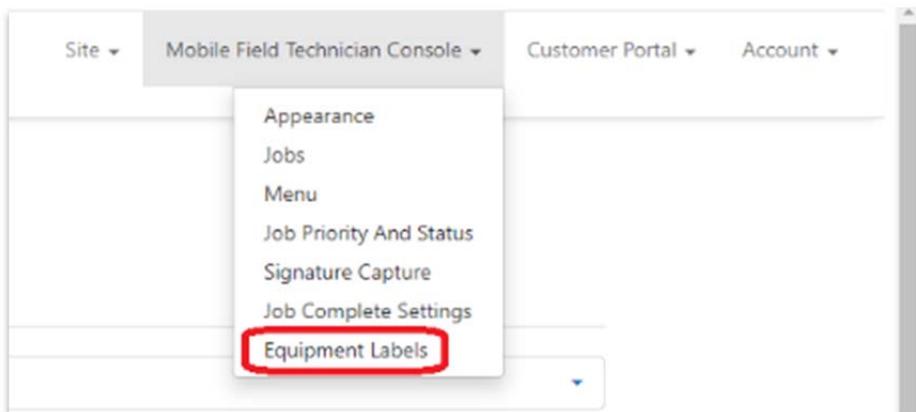
Works with smartphones and tablets (Apple iOS, Google and Android).

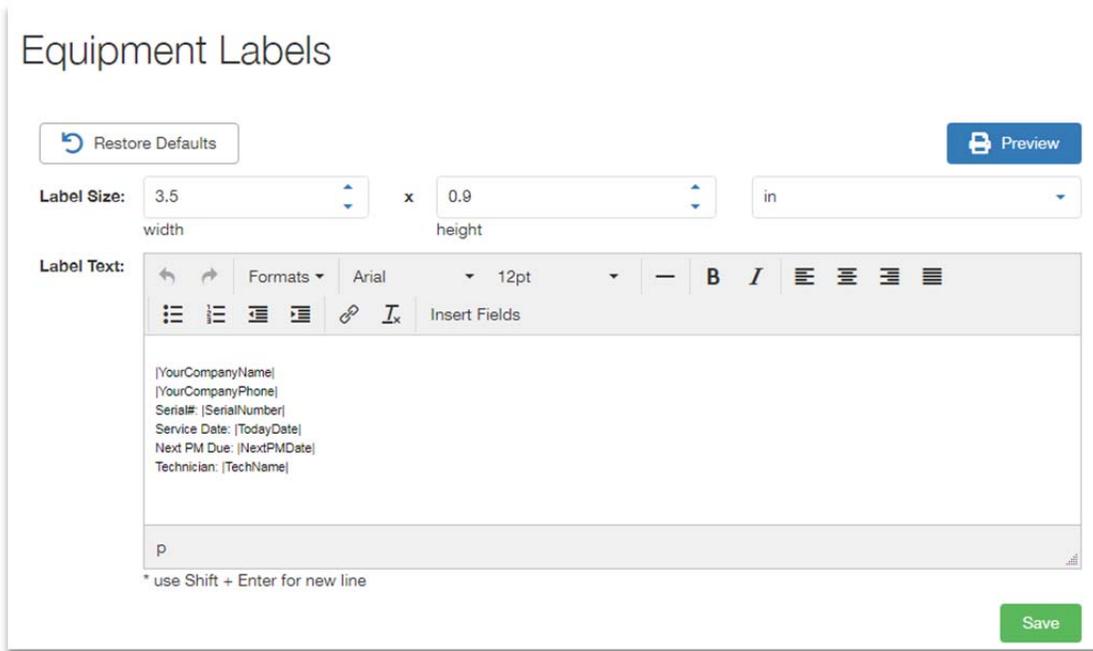
Note: On iOS devices scanning the QR Code will only work on **Safari** Web browser.

Setup Equipment Label Preferences in WebAdmin

Login to the **Mobile Field Technician Console** with the User Name **WebAdmin** and your WebAdmin password.

From the menu bar located in the top-right area of your screen, select the **Mobile Field Technician Console** then **Equipment Labels**.





Label Size: Set the size of your labels to your preferred size to match your label stock.

Label Text: For your convenience, the default label is pre-populated with some common database fields and field labels. However, you can modify the contents to meet your company’s needs as follows:

- Add delete text.
- Use the formatting buttons to change Font, Font size, Font color and Style.
- Use the **Insert Fields** function to add database fields.

QR Code: The QR code on the label is based on the Equipment **Serial Number**.

Preview: Preview a label before saving any changes by clicking on the Preview button.



Save: Clicking on the Save button saves any changes made to the Label format.

Restore: The Restore defaults option resets the Label Text preferences to the default ones, cancelling any changes that may have been made.

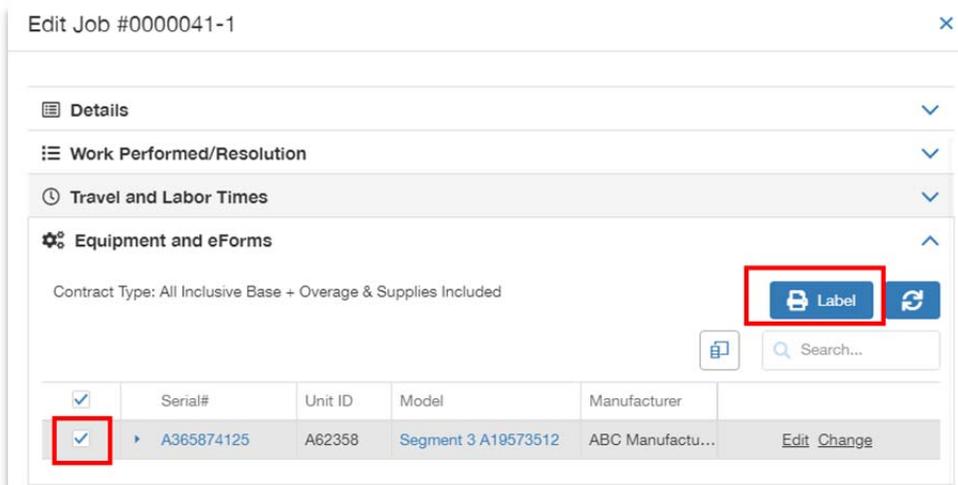
Printing Labels from a Mobile Device

Login to the **Mobile Field Technician Console** with a Technician Manager or Technician Standard login to print Equipment Labels attached to a Job.

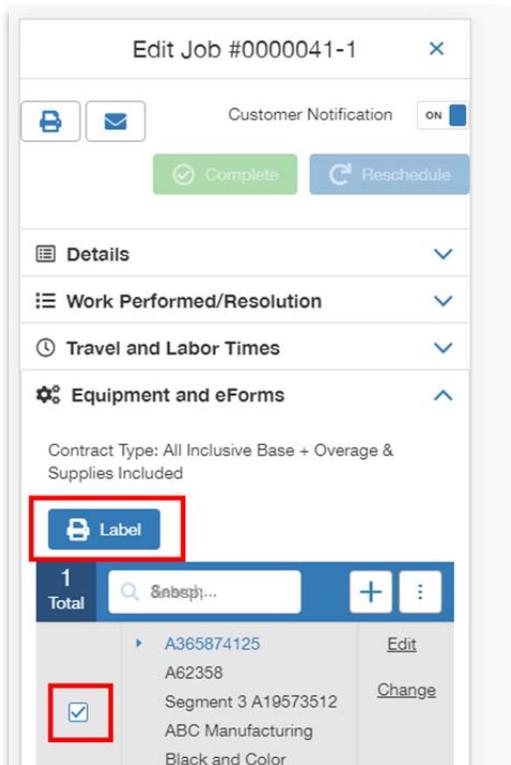
Navigate to **Jobs > Jobs List** and drilldown on the Job# which has the associated equipment.

Expand the **Equipment and eForms** section. Select the equipment and then click on the **[Label]** button.

Tablet View



Smartphone View



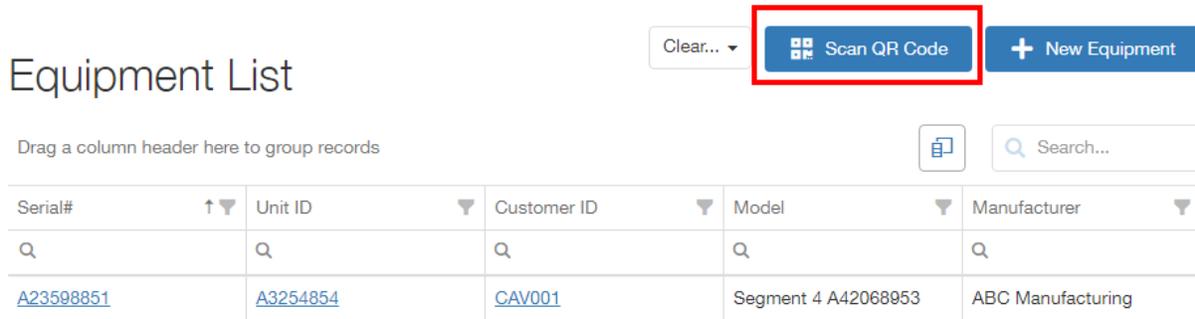
This will launch the **Print Preview**. Select your printer and click **[Print]**.

The Equipment label will print in the format as set in **WebAdmin > Equipment Labels**.

Scanning QR Codes

From the **Mobile Field Technician Console** navigate to the **Customer > Search Equipment** menu. Click on the **[Scan QR Code]** button.

Tablet View



Equipment List

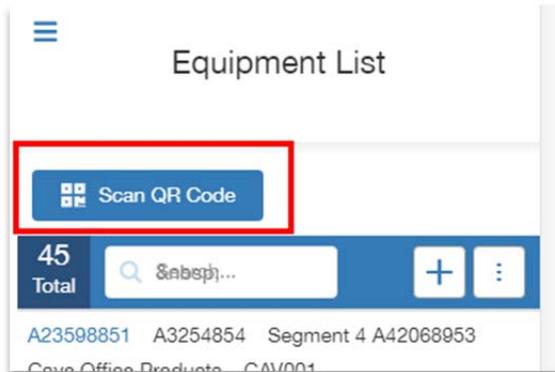
Clear... **Scan QR Code** + New Equipment

Drag a column header here to group records

Search...

Serial#	Unit ID	Customer ID	Model	Manufacturer
A23598851	A3254854	CAV001	Segment 4 A42068953	ABC Manufacturing

Smartphone View



Equipment List

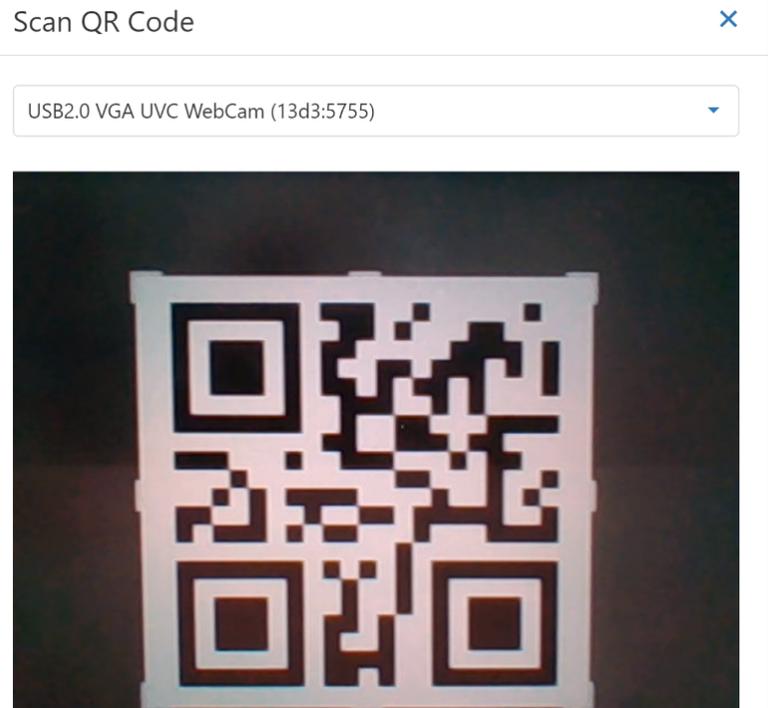
Scan QR Code

45 Total

A23598851 A3254854 Segment 4 A42068953

Clicking **[Scan QR Code]** will open a Block or Allow Camera access dialog.

Click on **[Allow]** to scan the QR code on the Equipment Label.



Scan QR Code

USB2.0 VGA UVC WebCam (13d3:5755)



Once scanned, the corresponding Equipment record will be presented on the screen.