

Miracle Service Patch Installation Instructions

v 10.3.0.1



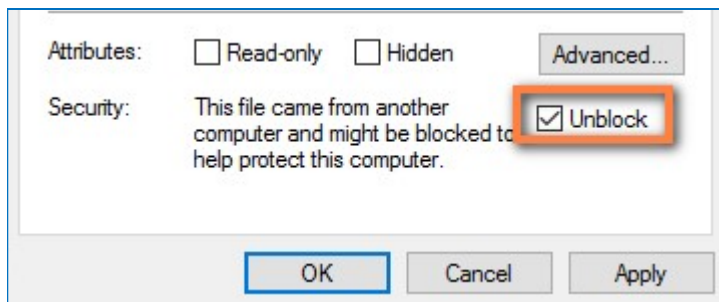
Run this patch file on each computer that the Miracle Service Client application is installed.

Step 1 – Download File

Click the 'Download Now' icon, agree to the User License Agreement, and click **Save** to save this file (MS_Patch.exe). Save it to the Server in **\MiracleDB\Updates**.

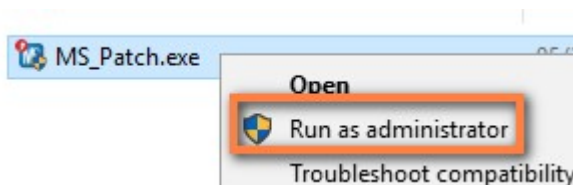
Step 2 – Unblock File

Locate the file in in **\MiracleDB\Updates**. Right-click and select Properties and if the file shows a Security warning as being blocked mark the 'Unblock' box as shown below and then click [OK].

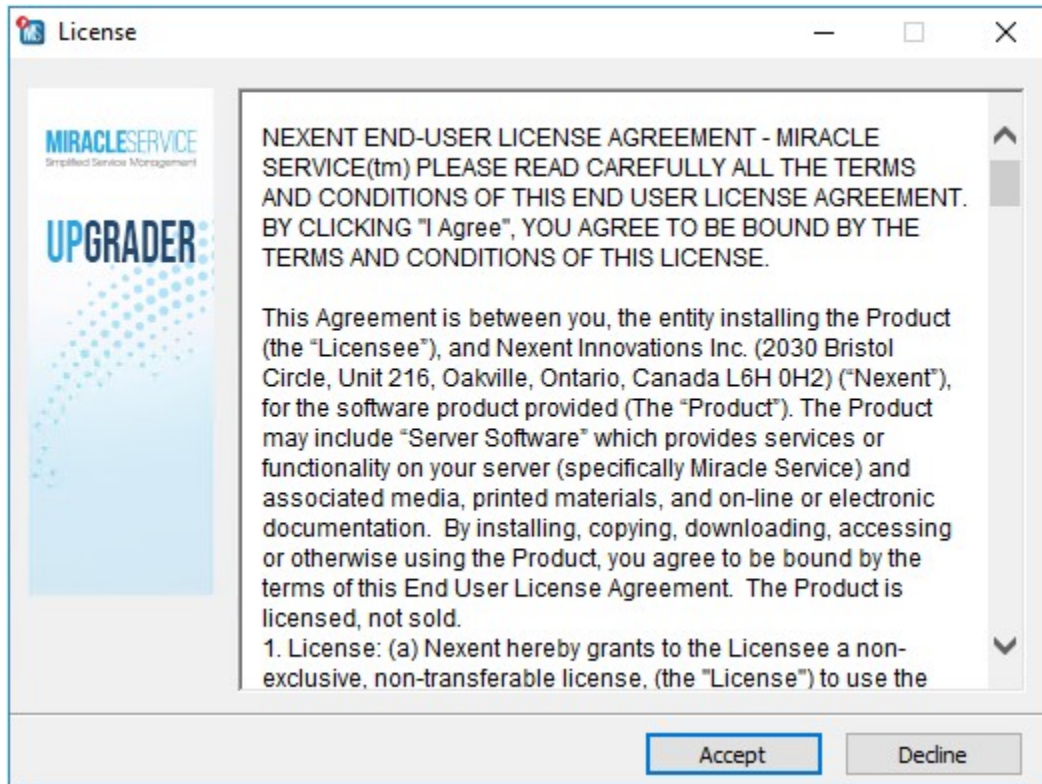


Step 3 – Run on all Computers with Miracle Service Client Installed

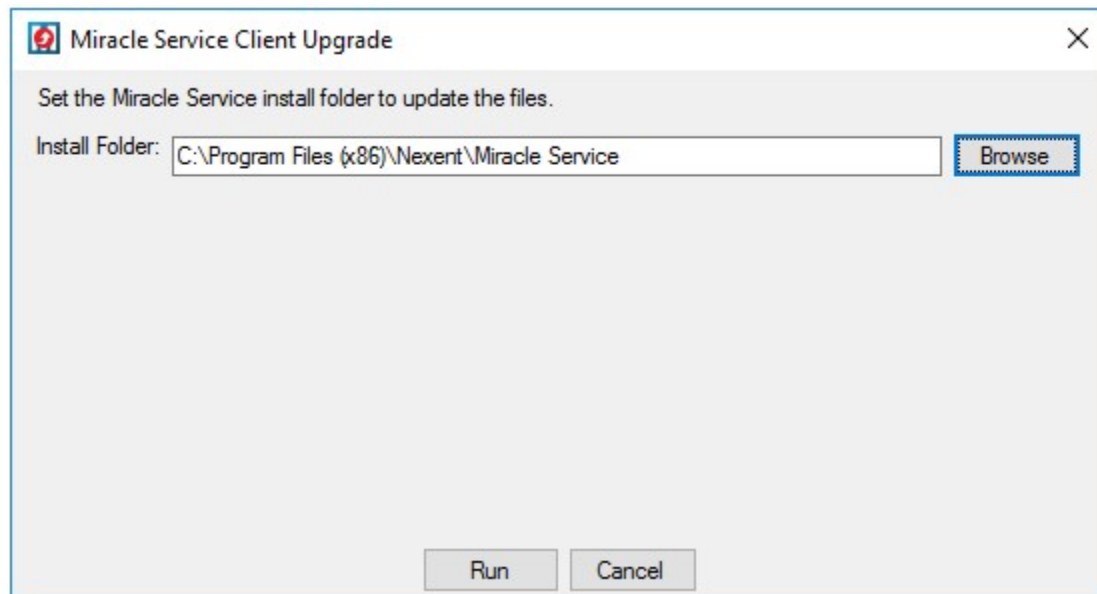
1. Disable any Anti-virus applications.
2. Make sure all users are logged out of Miracle Service.
3. From each workstation, browse to the server and right click the MS_Patch.exe file and click **Run as administrator**.



Click [Accept]



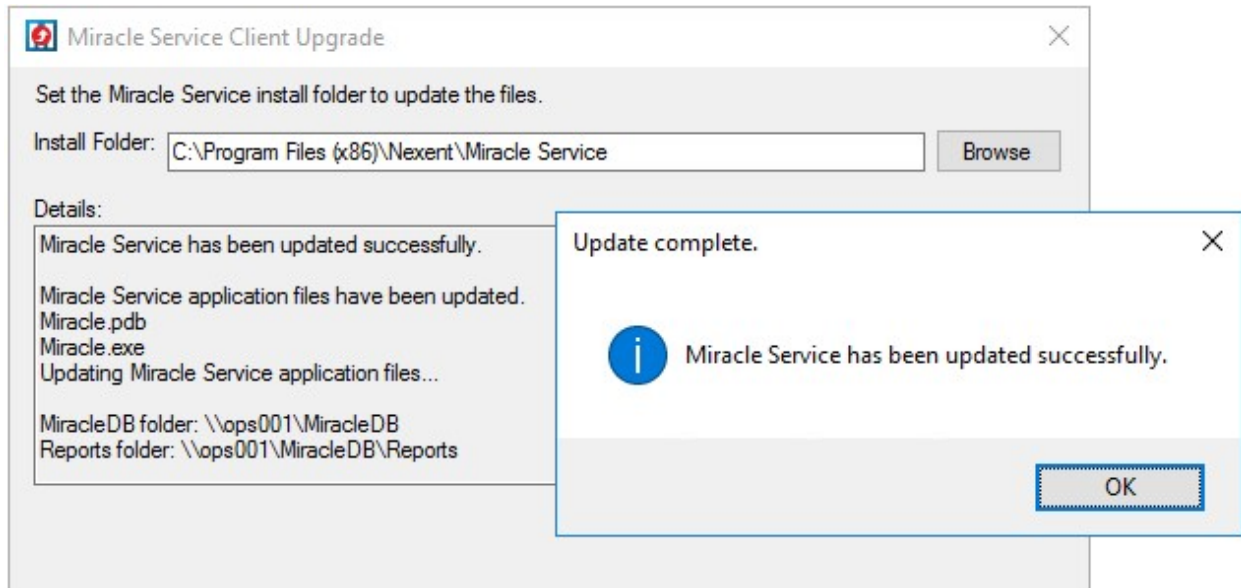
If running this Patch on a workstation with the default Miracle Service Installation folder as below, click [Run] to proceed.



Note regarding Terminal Servers or Computer with 'Multiple Instances':

If running this patch on a workstation with multiple instances of Miracle Service, browse to the first location using the Browse button and click [Run] to proceed. Once completed, you will be presented with the option to browse to any additional locations and [Re-run] the file.

Once completed, a success message will display as below:



If you require assistance or have any questions, please contact Technical Support at:
Email at support@miracleservice.com

Phone: 1-877-263-9368 (within North America) or at +1 (905) 206-1828 (outside North America).